

MacManBusiness

your downtime is our problem



MacMan

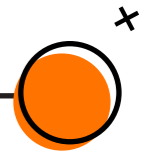
make your business a MacManBusiness

designed to get
your small business
connected, automated
and working efficiently
with tech support in
under an hour

Flexible plans to suit your
budget – 30 day free
trial available

prices start at
£19 per month, per user

view our plans 



how does it work?

1. Call 01273 806 939
2. Book an appointment with one of our qualified engineers
3. Sign up to a monthly or annual plan after your 30 day trial
4. Celebrate – no more time wasted sorting Apple tech issues

visit [our website](#) 
email info@macman.co.uk
call 01273 806 939

MacManBusiness

no matter the size of your business and regardless of how many Macs you wish to cover, the service level remains the same

We've tried to keep things simple yet flexible – which is why you can prioritise the level of support and coverage depending on your Mac's importance within your business.

We also work hard to keep your costs down by not including hardware cover and on-site visits as a standard, in favour of equally successful remote support.



WHAT'S INCLUDED?

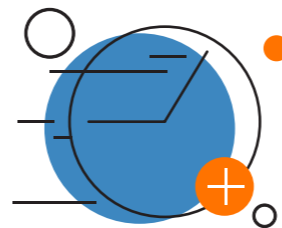
[sign up today](#)



unlimited chat, phone, email and remote support



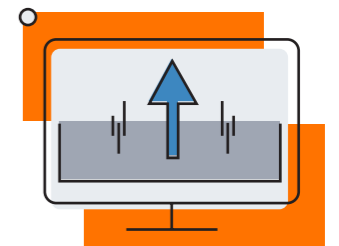
immediate triage from our helpdesk



guaranteed response times within 1 hour



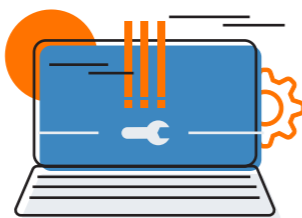
quarterly on-site checkups



off-site backup



monthly usage reports



priority hardware assessments & repairs



20% off workshop service



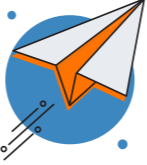



proactive remote monitoring



on-site hour discounts

plans and pricing

30 days free trial on all our plans – T&Cs apply

		BEST VALUE		
	LITE	PRO	ULTIMATE	SERVER
	 £19 /person* sign up	 £29 /person* sign up	 £49 /person* sign up	 £69 /server sign up
immediate triage: 1 hour response			✓	✓
immediate triage: 4 hour response		✓		
guaranteed 8 hour on-site response				✓
unlimited remote & email support	✓	✓	✓	✓
unlimited phone support		✓	✓	✓
quarterly on-site checkups		✓	✓	✓
monthly usage reports		✓	✓	✓
free hardware pickup and return		✓	✓	✓
20% repair discount	✓	✓	✓	✓
on-site hours discount		✓	✓	✓
proactive monitoring			✓	✓
free VIP assessments			✓	✓
off-site backup (normally £25/mo.)			✓	call us

all plans have optional extras – see next page

*2 devices per person

all prices exclude VAT

it's a MacMan thing

at MacMan we don't just repair Mac problems – we live and breathe Apple products and we love to share our passion and our knowledge

We want to build a lasting partnership with you and make technology work the way you want. After all, it's meant to make our lives easier, right? Your infrastructure, your WiFi, your data – these are things we geekily care about, and we want to get it right for you.

We proudly help hundreds of Mac users and businesses every year with services such as Mac support, WiFi/networking, deployment, repairs... we could go on!

Give us a call today to discuss how we can help you and your business.



OPTIONAL EXTRAS

- loan equipment 
- third party liaison (ISP, BT, web host) 
- hardware cover 
- off-site backup 
- 4 or 8 hour on-site response 
- prepaid on-site hours 

PREPAID ON-SITE HOURS

Discounted prepaid on-site hours can be purchased in advance and do not expire.

Only available with our Pro, Ultimate and Server plans.

5 hours - £325 (£65/hour)
10 hours - £600 (£60/hour)

We strive to provide excellent service. 
Read our [reviews](#) here

find us

BRIGHTON

46 Quebec Street
BN2 9UZ
01273 806 939

brighton@macman.co.uk

[@MacManBrighton](https://www.instagram.com/MacManBrighton)



TUNBRIDGE WELLS

6 Goods Station Road
TN1 2BJ
01892 300 999

tw@macman.co.uk

[@MacManTW](https://www.instagram.com/MacManTW)



NEED ADVICE ON SUPPORT OPTIONS?

Give us a call on **01273 806 939**
to discuss your requirements.

ALREADY A MACMANBUSINESS CLIENT? NEED HELP?

Visit help.macman.co.uk
to submit your request.



ACCREDITATIONS + PARTNERSHIPS

